

# Toyota Material Handling UK – Our Mission

To be the first choice partner for customers looking for MHE solutions

To respect employees, stakeholders and suppliers

To build trust and confidence with customers by delivering outstanding quality



# Toyota Way

The Toyota Way is set of guiding principles that influence our business practice as well as our behaviour in our daily work.



## **Kaizen:**

Continuously looking for opportunities for improvement

## **Genchi Genbutsu:**

“go and see” the problem or situation for ourselves

## **Challenge:**

The spirit of accepting challenge is required – a drive for progress

## **Respect:**

Trust, respect and willingness to listen to others

## **Teamwork:**

The contribution of the team is greater than the sum of its members

# Environmental responsibility - Good business practices

————— Products designed to minimise environmental impact —————>

**Manufacturing**  
Toyota Production  
System



**Operation**  
Cleaner Engines  
Hybrid, Fuel Cell



**End-of-life**  
Forklifts  
99% Recyclable



# Network Coverage

- 4 Key Business Centres
  - Warrington
  - Castleford
  - Leicester
  - Slough
- Fleet Management Centre
- Regional Depots



# Complete Range of Material Handling Equipment



# Service Support and Business Solutions

- **Wide range of rental plans**
  - Performance guarantee
  - Backed by the strength and flexibility of our network
- **Experienced fleet management specialists**
- **Genuine, fully warranted Toyota & BT parts**
- **Wide range of driver training courses**
- **Wide range of pre-owned equipment to suit your budget**

